

Search Tips for Using the Mekorma KnowledgeBase

Number search - Enter a number to return the KB item with that ID number. For example, if you enter "7", the search results would return KB Item #7.

Word Search - There are two options for searching:

Any Words uses the "or" operator. For example, if your search words are "MICR Check", the search results will return any items with the words "MICR" or "Check" in the text.

All Words uses the "and" operator. For example, if the user is searching "MICR Check", the search results will return any items with both the words "MICR" and "Check" in the text.

Wildcard Search – Type in a dot (.) or a star (*) to return all the KB items in the KnowledgeBase.

Note: All "noise" words will be ignored when searching. Please note that if numerals are mixed with text, the numerals are ignored. See the table below for a list of "Noise" words:

Words A - D	Words E - M	Words M - T	Words T - U	Letters	Numbers & Characters
about	each	much	them	A	1
after	for	must	there	B	2
all	from	my	these	C	3
also	get	never	they	D	4
an	got	now	this	E	5
and	has	of	those	F	6
another	had	on	through	G	7
any	he	only	to	H	8
are	have	or	too	I	9
as	her	other	under	J	0
at	here	our	up	K	\$
be	him	out	very	L	
because	himself	over	was	M	
been	his	said	way	N	
before	how	same	we	O	
being	in	see	well	P	
between	into	should	were	Q	
both	is	since	what	R	
but	it	some	where	S	
by	like	still	which	T	
came	make	such	while	U	
can	many	take	who	V	
come	me	than	with	W	
could	might	that	would	X	
did	more	the	you	Z	
do	most	their	your		